



Naval Facilities Engineering Command

One Facilities Engineer Voice

*LnO Conference
San Diego, California*

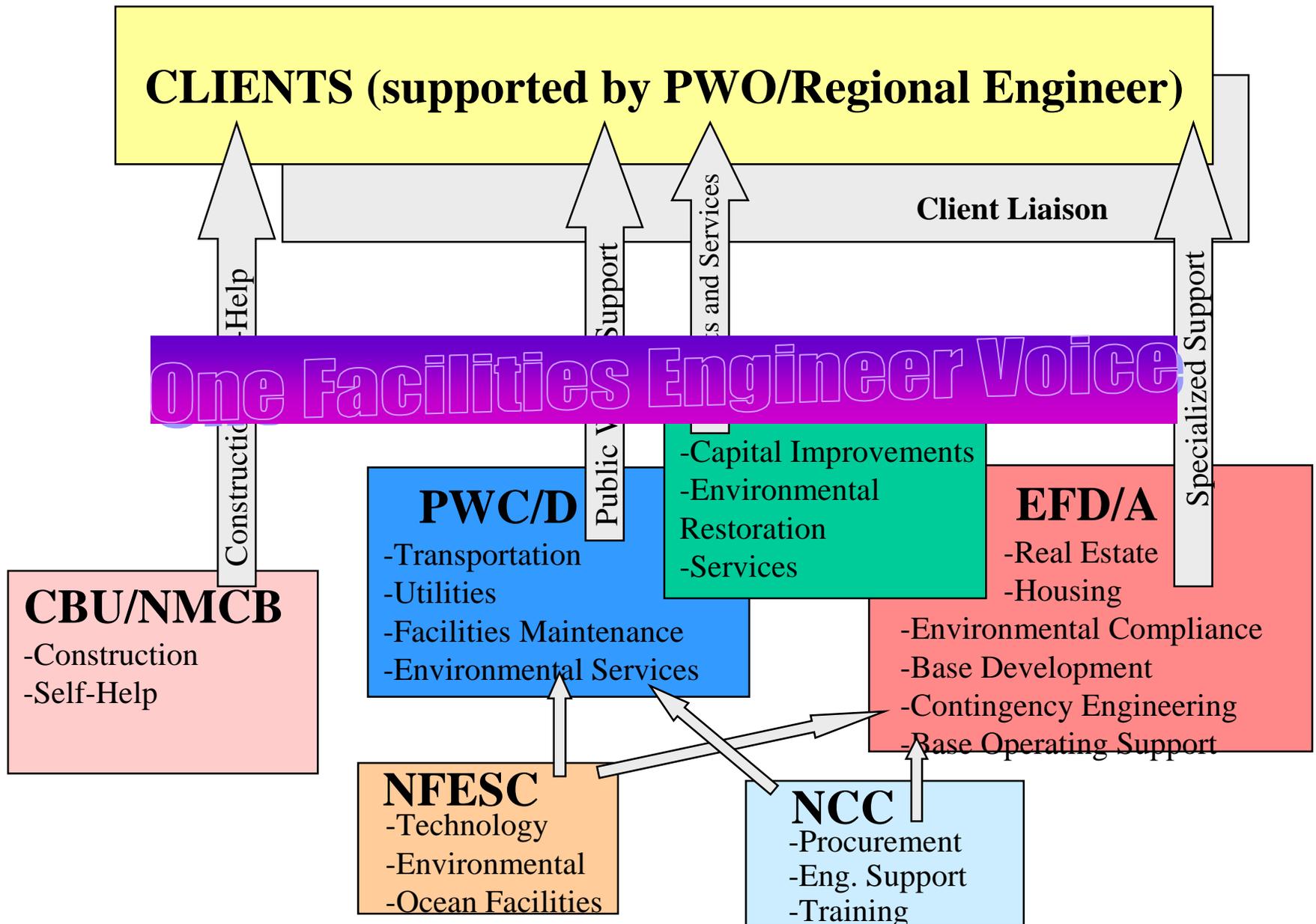
**Modified & Given at LANTDIV OICC/ROICC
Conference
28 Feb 2002
Capt Jim Hollrith**

*Captain Tom Boothe
24 October 2001*

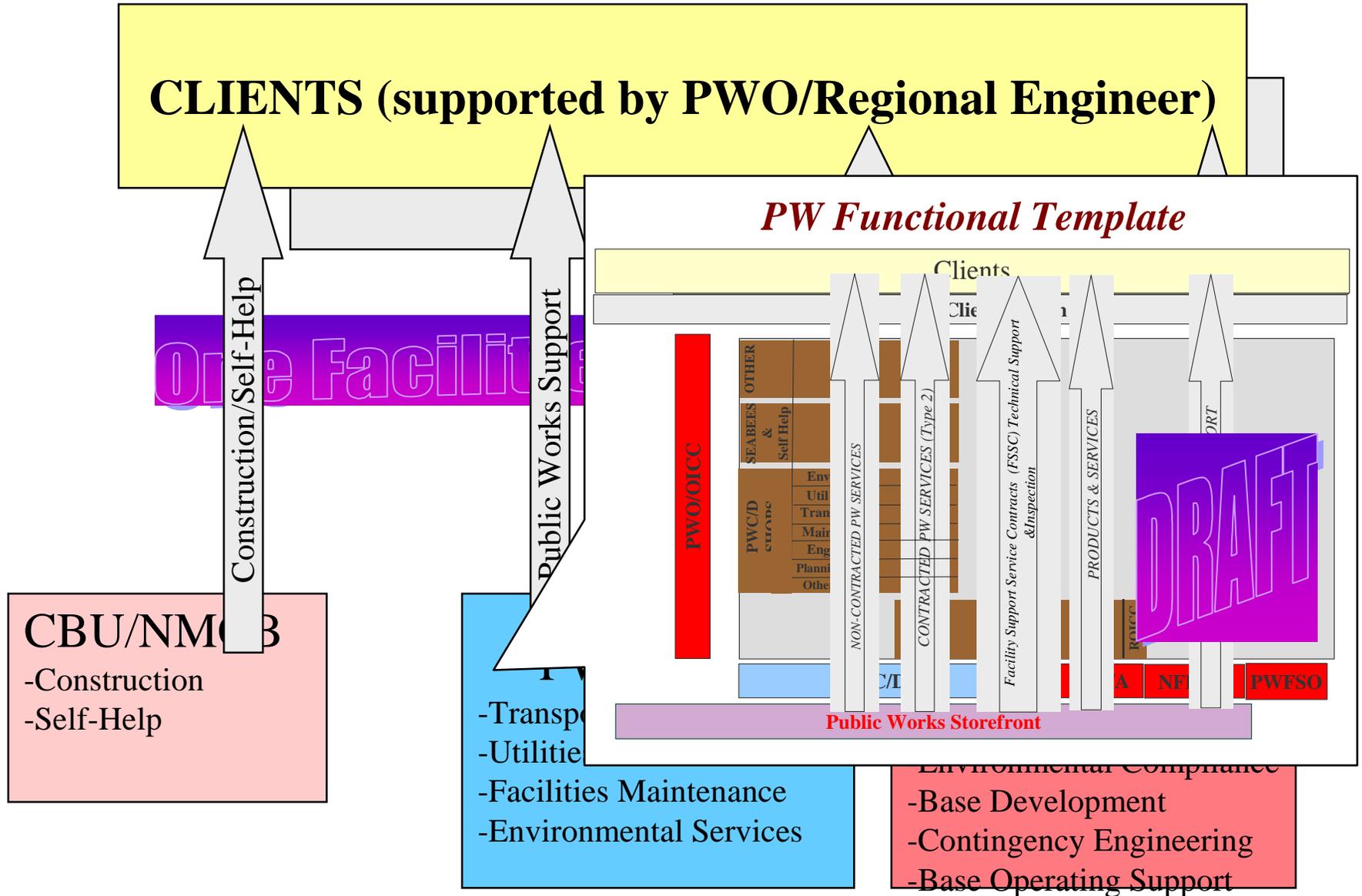
One Facilities Engineer Voice

Professional, timely, best value public works and facilities support is founded on the competence of the global Civil Engineer Corps / civilian workforce. It is independent of Command, independent of billet, and independent of location. It is our contribution to the Navy and Marine Corps Team.

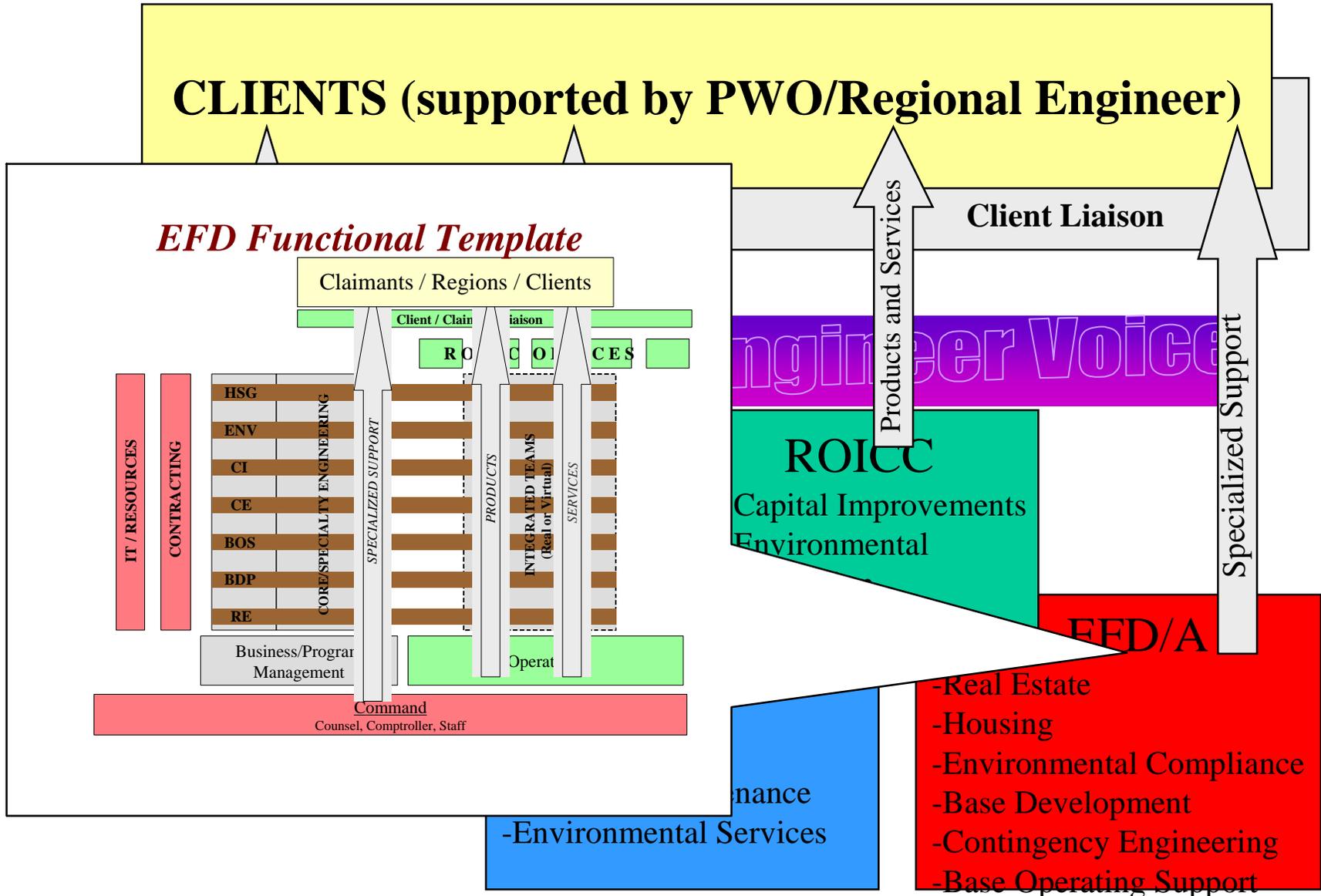
Client View of Facilities Support



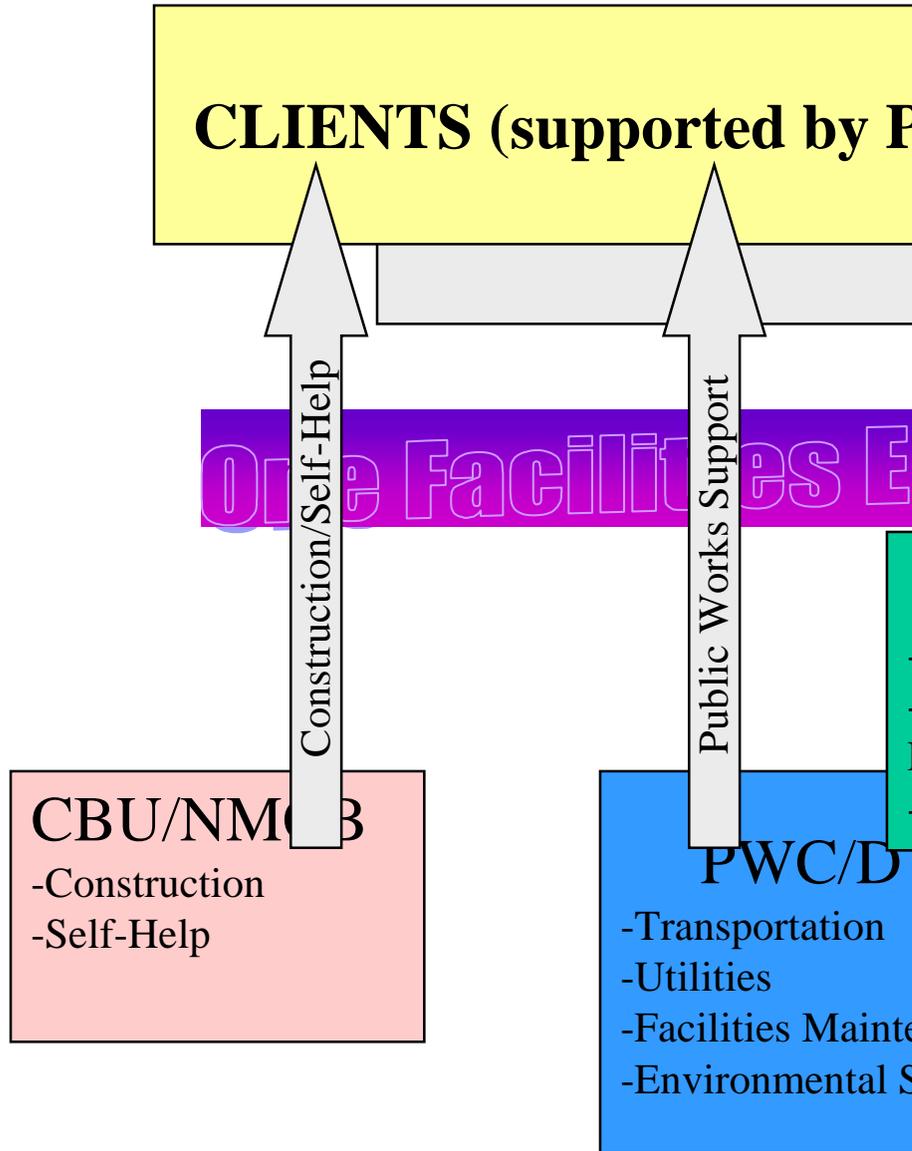
Navy Client View of Facility Support



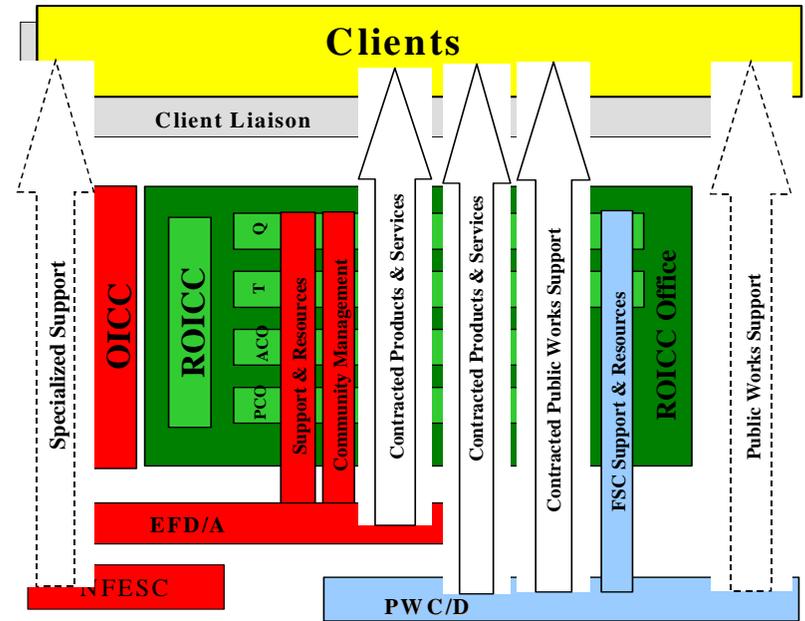
Navy Client View of Facility Support



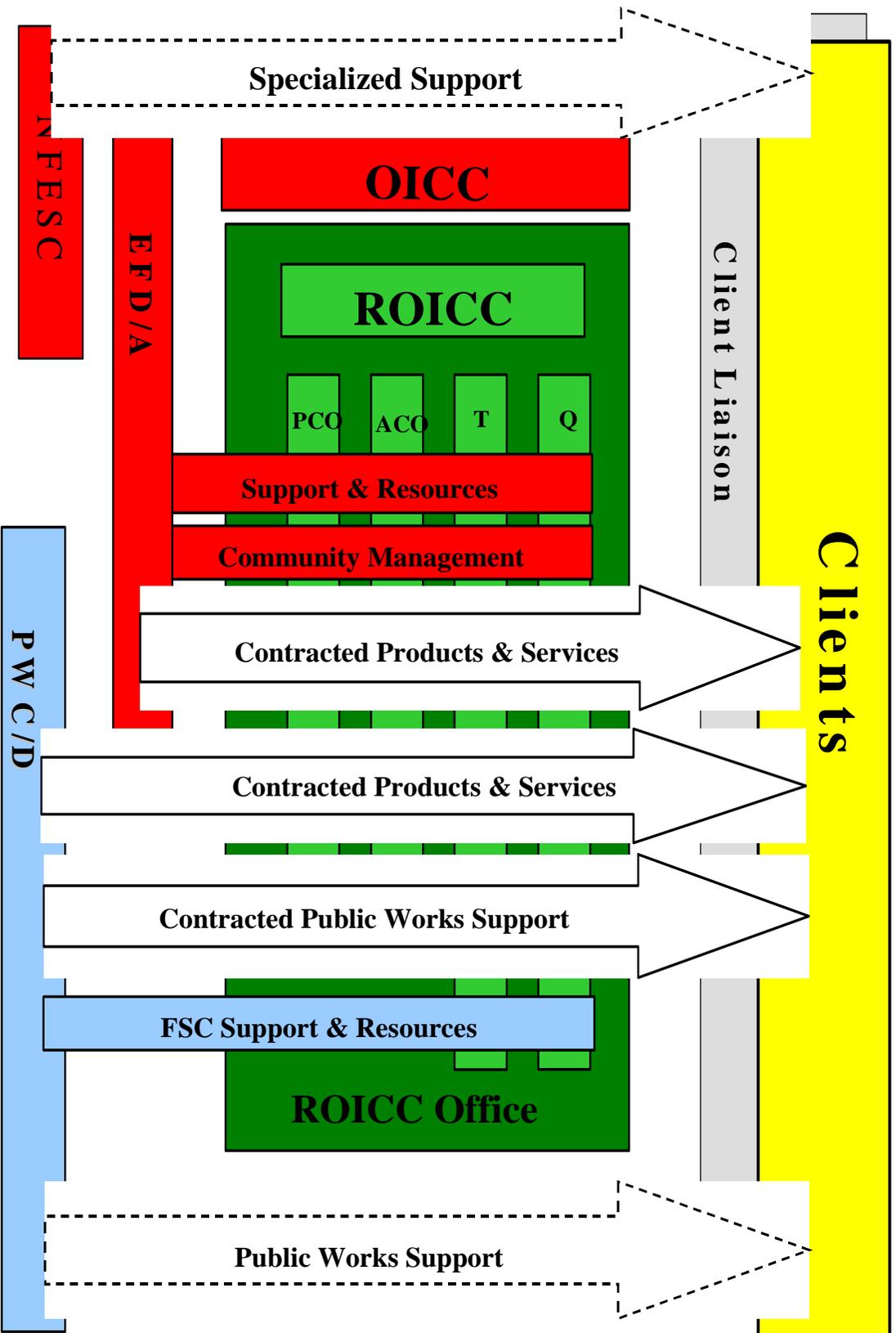
Navy Client View of Facility Support



ROICC Functional Template



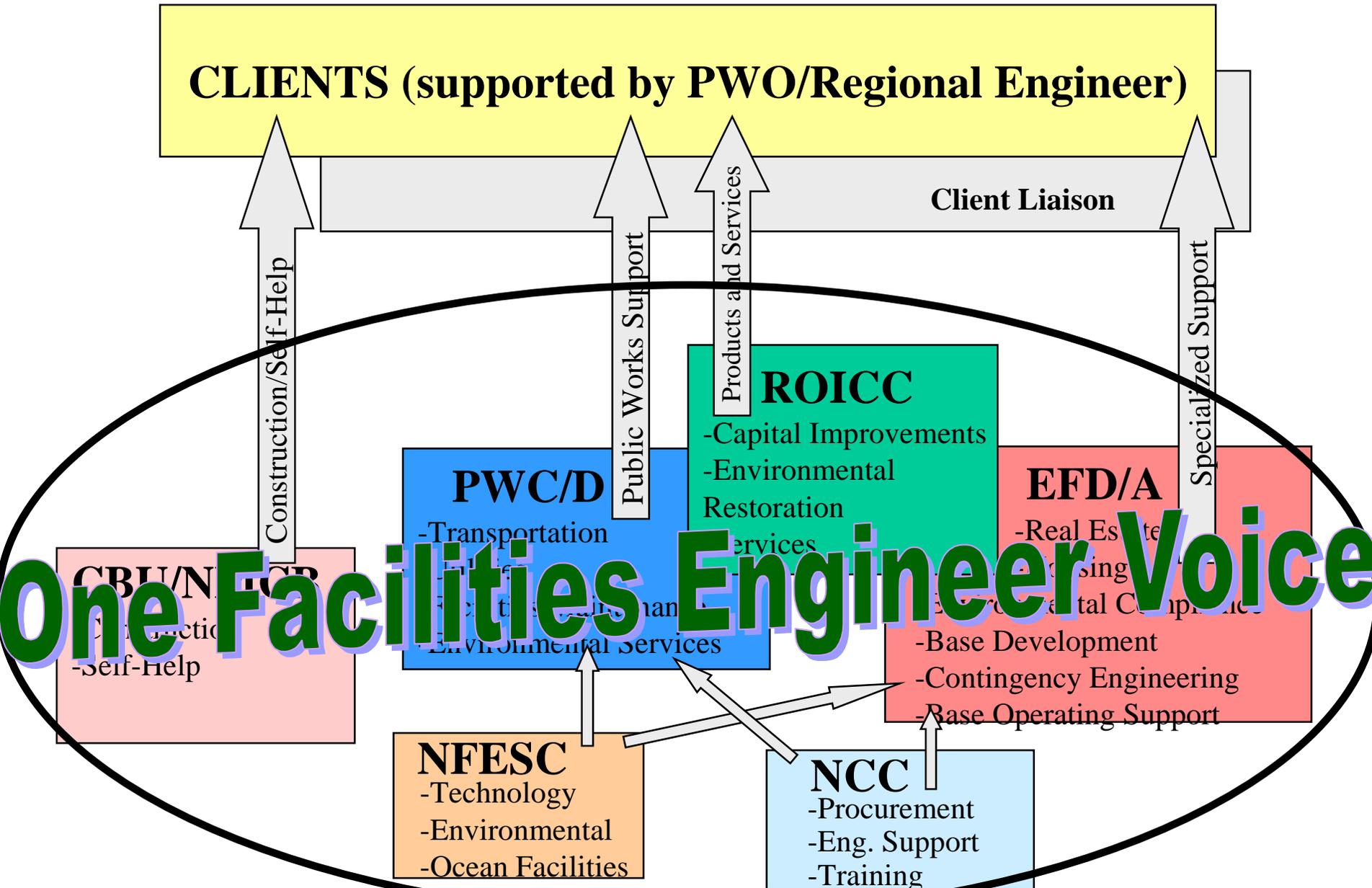
ROICC Functional Template



What Does the ROICC Template Mean??

- 1 **Clashing of two worlds!!**
- 1 **Integration of EFD & PWC support**
- 1 **One Facilities Engineer Voice**

Client View of Facilities Support



Storefronts

- 1 **Where is the Facilities Storefront?**
- 1 **Where is the NAVFAC Storefront?**
- 1 **Where is the Acquisition Storefront?**
- 1 **Where is the Public Works Storefront?**
- 1 **If you find that place, please let me know...**

Storefronts

- 1 **“Storefront” is a concept!!**
 - **Wherever you are in the facilities process, You are the “Storefront” for those behind you**
 - **Work reception and control is a business process, not a place**
 - **“Storefront” means accepting responsibility for the rest of the machine**
 - **Don’t worry about the “Storefront”... worry about client success**

Five Principles of One Facilities Engineer Voice

- 1. We are the Navy's facilities professionals**
 - Your leadership is critical to success
 - Your expertise is needed and valued
- 2. We must understand Roles and Missions**
 - Yours (Look at yourself as others see you)
 - Your co-workers
 - Your NAVFAC Command teammates
 - Your clients
 - "Everyone has a role to play"

Five Principles of One Facilities Engineer Voice

2(cont.). Recognize we are each in the cell of a matrix

- Understand “Horizontal” and “Vertical”
- Horizontal = “How”
- Vertical = “What”
- Think “Horizontally” and act “Vertically”

3. Respect & Support your Teammates

- “Never sandbag your buddy”
- Negative self-talk is destructive
- Positive self-talk is contagious and reinforcing

Five Principles of One Facilities Engineer Voice

4. Over communicate

- **Information source = Effectiveness and influence**
- **Frequent, open, and honest communication**
- **Alliances**
- **Offer help**

5. Be Proud of your Team

- **Together we are the best there is**
- **You've earned it! You deserve it!**