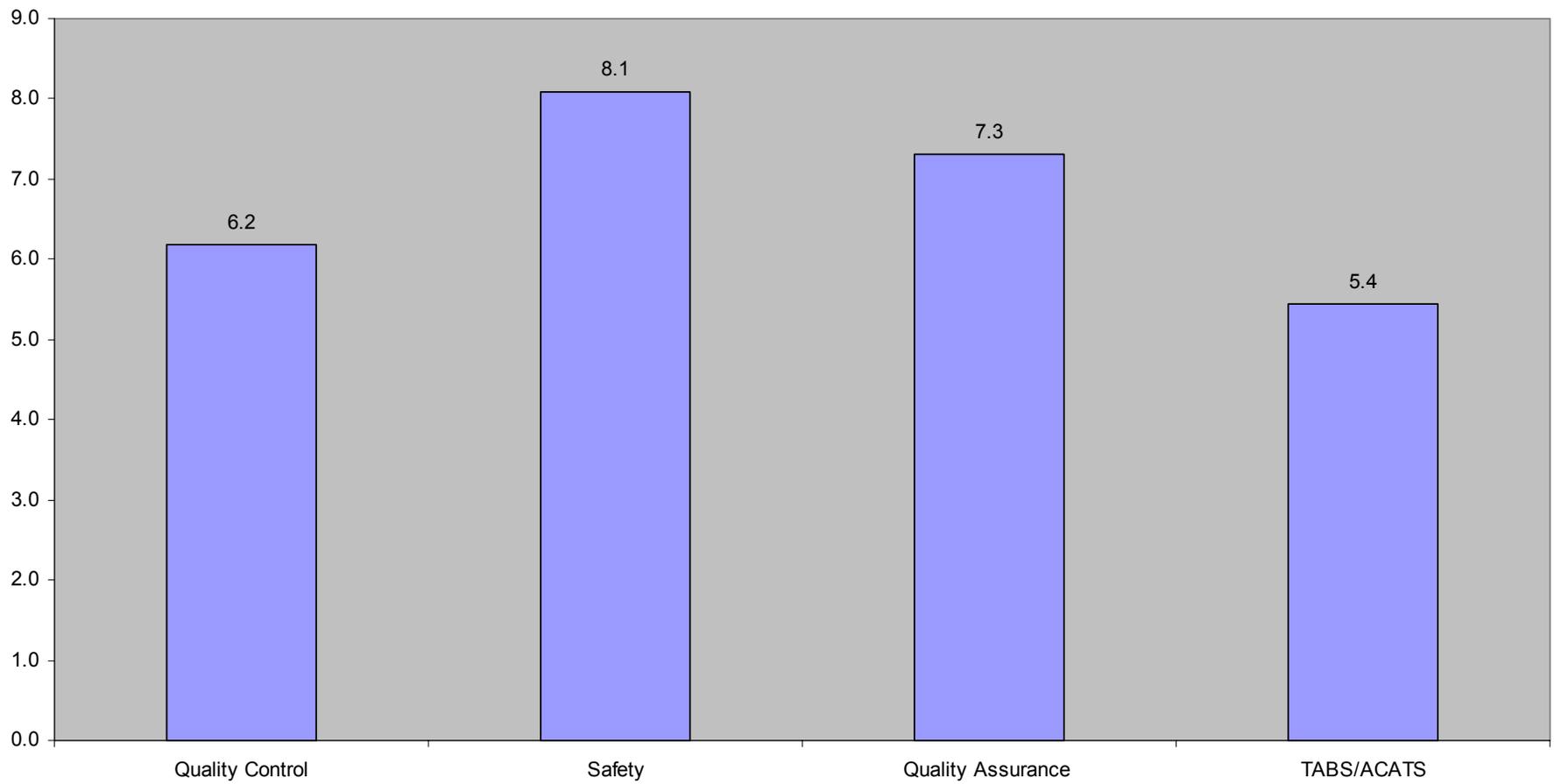


ROICC Office Self Evaluation by Supervisory ConReps



Con Rep Conference Feedback

- Can't afford to take additional reductions in Q & T staff without serious quality concerns and customer complaints.
- Customers will expect a SIOH rate reduction commensurate with reduction in Q & T staff. They only want to pay for what they get. Need training for customers so they know what to expect from the QA staff and let them know the end result will be the same.

Con Rep Conference Feedback

- Need more mechanical QA staff during the course of construction as opposed to finding that we have multiple problems at time of turnover to the user.
- Don't have the leverage to get the contractor to complete TABS/ACATS, etc. before acceptance of facility. Customer pressure too great.

Con Rep Conference Feedback

- Perception in field that quality requirements are being reduced by the PCO during negotiations/award but not conformed in the contract. Occurs mostly with delivery orders on multi-award type contracts.
- Training needed for contracting community on EM-385 (know OSHA but not familiar with EM-385). CI52 to offer course similar to CQM class.

Con Rep Conference Feedback

- Need a better way of evaluating how contractors are utilizing their CQC's. (the Conreps/ET comments are not being considered enough through out the process and are overridden by AROICC's with less experience to avoid controversy. Normalization of CQC data and more information sharing is needed.

Con Rep Conference Feedback

- Need more QC staff on selected large high-tech/high risk contracts or rotate ConRep/ET technical experts to fill gap. (not supported by all at the conference)
- Design on small IDIQ MACC delivery orders is not sufficient. Requires intensive ROICC staff involvement to correct errors and fill in the holes.

Con Rep Conference Feedback

- Concept of 70-20-10 in P-445 in reality is reversed. (comment from a Med ROICC office that supports the Air Force)
 - The 70-20-10 Rule per P-445
 - 70 % of time in field (dedicated to P, I, & F activities)
 - 20 % In office (reports, meetings, etc)
 - 10 % In field not related to P, I, & F activities